

IMPORTANT INFORMATION REGARDING YOUR CHILD'S APD TESTING

Before Testing:

1. Make sure your child gets plenty of sleep the night before their appointment.
2. Feed your child a high protein, low sugar breakfast the morning of testing.
3. If your child normally takes medication before a school day, please have them take those same medications before testing.
4. Bring copies of previous test results from the following specialists; Audiologists/ENT, OT, Speech, PT, Psychologists, Reading or Learning Specialists, or Developmental Pediatricians. Also bring copies of IEP's if applicable.
5. **We are out-of-network for all insurance companies** but can provide an itemized statement (superbill) for you to file towards your deductible. If you would like to file for an "In-Network Exception" with your insurance company, please use the codes below. As an out-of-network provider, we have no influence or procedure for assisting in this process. However, if you are eligible under your insurance company's rules, you may be able to receive a partial or full reimbursement for your fees. **Full payment of all fees is due to Little Listeners at the time of service**, regardless of any agreements made between you and your insurance company.
 - NPI # - 1548505811
 - Tax ID # - 46-1353424
 - CPT Codes – 92552, 92570, 92588, 92620, and 92621 (x8)
 - Diagnosis Code – H93.25 (Central Auditory Processing Disorder)
 - **Evaluation fee is \$750.** We accept cash, checks, credit cards, or Health Savings (HSA)/Flex Spending (FSA) cards.
6. **We have a therapy dog on the premises.** We make every effort to accommodate anyone who is allergic to or fearful of dogs, however, *it is your sole responsibility to provide us with notice via email or writing prior to your appointment if your child or any party present during treatment has a serious allergy, fear, or other circumstance that would require separation from our therapy dog.* Providing such notice ensures that we have enough time to take the appropriate measures for the health and safety of everyone involved. Though our therapy dog is professionally trained, well-behaved, and insured, animals are inherently unpredictable. We cannot be held responsible for any injury arising from contact with our therapy dog. Please review the standard rules of service and therapy animals with your child. They should never be allowed to interact with animals without supervision, regardless of their comfort level.
7. Please notify us of a cancellation or need to reschedule with 24 hours notice so that we may be able to offer your appointment to another client on the waiting list. **Failure to do so will result in a \$100 cancellation fee.** Exceptions will be considered for illness and unavoidable circumstances. Please do not bring a sick child for their appointment.

During Testing:

1. Bring a water bottle and salty snack for breaks. No sugar or artificial sweeteners please.
2. Prepare your child to stay up to 2 hours to complete testing. Breaks will be provided as needed and vary depending on the child.
3. For parents:
 - a. **Mandatory Attendance:** Please note that it is your responsibility to remain on the premises during your child's testing and therapy at Little Listeners. Though we monitor your child very closely in a medical sense during the evaluation and therapy process, that is no substitute for the watchful eye that a loving parent or guardian can provide, particularly in instances where a child is fearful of therapy, has a condition or disability that might impact the testing, or simply wishes to run around. We provide comfortable workspaces and WiFi to make this as easy as possible.
 - b. If for some reason you cannot attend your child's appointment, please arrange for another adult or family member to attend. Non-family members will need to provide appropriate ID and a letter of consent stating that they are allowed to discuss the child's medical needs and results with our staff.
 - c. Please leave other siblings at home if possible. We need to maintain a quiet clinical environment for testing. If other siblings must attend, please bring quiet activities to keep them occupied and arrange for the consultation by phone later.
 - d. **We will schedule a 30 minute phone consultation with the parent or guardian after testing is completed (within 48 hours) to go over the results of the evaluation and recommended therapy options, if warranted.**

Please don't hesitate to call or email if you have any questions. *Email is always best.*
We look forward to meeting you!